# NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY

## FACULTY OF APPLIED SCIENCES

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# AN INVESTIGATION OF THE USE OF CLOUD COMPUTING IN NON GOVERNMENTAL ORGANISATIONS: A CASE OF WORLD VISION ZIMBABWE

BY

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# Abstract

This study sought to investigate the use of cloud computing in non governmental organisations using a case of World Vision Zimbabwe. The research used a mixed methodology approach and a descriptive research design using a case study method. The study employed convenience sampling technique in the selection of the research respondents. Information was elicited through several research instruments including questionnaires, interviews and documents analysis. The results showed that the use of cloud computing reduces operational costs in the organisation. The results also revealed that education has a detrimental effect on the use of cloud computing that can lead to the organisation failing to realise return on using cloud computing. Therefore the study recommends that the organisation considers providing continuous training on cloud computing in order to realise the benefits of using cloud based computing.