

National University of Science & Technology

Faculty of Applied Science



Department of Computer Science

MSc in Information Systems

Dissertation

An Evaluation of the Impact and Challenges of Supply Chain Integration for companies in Zimbabwe: A Case Study of PPC Business Partners.

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Abstract

This study is to evaluate, using PPC business partners as a case study, the technological impact and challenges of supply chain process integration for companies in Zimbabwe. The study hopes to identify technological opportunities and bottlenecks and how these can be overcome in business to business process integration. The case study focuses on a business process of outbound logistics supply chain integration with transporters (outsourcing). The PPC business partners involved will be analysed in an attempt to draw valuable lessons and insight regarding Supply Chain integration process.