NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY

FACULTY OF ENVIRONMENTAL SCIENCE DEPARTMENT OF ENVIRONMENTAL SCIENCE AND HEALTH BACHELOR OF ENVIRONMENTAL SCIENCE HONOURS DEGREE SUPPLEMENTARY EXAMINATIONS

INTRODUCTION TO SOCIAL PSYCHOLOGY: ESH 2206

July 2012 Time allowed: 3 Hours Total Marks: 100

INSTRUCTIONS:

Answer any FOUR questions. Each question carries 25 marks.

- 1. Identify any two theories of personality and explain how each one describes human behaviour.
- 2. Write notes on:

a)	Id, ego and super ego	(8 marks)
b)	Maslow's hierarchy of needs	(10 marks)
c)	organic psychosis	(7 marks)

3. a) Define the following, giving examples of each:

prejudice;	(3 marks)
aggression;	(3 marks)
conformity.	(3 marks)
Social pathology	(3 marks)
discrimination	(3 marks)

- b) How can prejudice and discrimination be managed (10 marks)
- 4. a) Discuss the psychology of work.

(13 marks)

- b) Give suggestions on how organizations should run in order for them to ensure moral, health and satisfaction of all the workers? (12 marks)
- 5. Design a program that will measure attitudes of workers in a health environment industry. How would you persuade workers to change their attitudes towards that of a clean environment?

- 6. a) What factors contribute to the formation of groups? (10 marks)
 - b) What are the manifest and latent functions of a social group of your choice (15marks)

End of Question Paper