

**NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY**

**FACULTY OF COMMERCE**

**DEPARTMENT OF BUSINESS MANAGEMENT**

**INDUSTRIAL RELATIONS– CBU 2106**

**SUPPLEMENTARY EXAMINATION – AUGUST 2010**

**TIME ALLOWED: 3 HOURS**

**INSTRUCTIONS TO CANDIDATES**

Answer any **four** questions.

**INFORMATION TO CANDIDATES**

- i) Questions may be answered in any order.
- ii) All questions carry **25** marks.
- iii) Credit will be given for use of pertinent examples.
- iv) This paper consists of **seven** questions.

**QUESTION 1**

An individual is in control that is entrepreneurs of the enterprise. Explain the unitary perspective of the industrial relations basing your arguments on the statement given above. **[25 Marks]**

**QUESTION 2**

What is work? **[25 Marks]**

**QUESTION 3**

Discuss any **five** functions of the Shop Steward. **[25 Marks]**

**QUESTION 4**

Discuss any **five** processes in collective bargaining in stabilizing industrial harmony in the work place.

[25 Marks]

**QUESTION 5**

Give any **five** areas covered by employment and briefly explain each of them.

[25 Marks]

**QUESTION 6**

Discuss the causes of conflict in a working environment.

[25 Marks]

**QUESTION 7**

How do Trade Unions achieve their goals in a working set up.

[25 Marks]

**END OF EXAMINATION**