

**NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY**  
**FACULTY OF COMMERCE**  
**DEPARTMENT OF BUSINESS MANAGEMENT**  
**DIPLOMA IN MANAGEMENT**  
**INFORMATION TECHNOLOGY – MDP 2002**  
**FINAL EXAMINATION – JUNE 2007**  
**TIME: 3 HOURS**

**INSTRUCTIONS**

- Answer **ALL** Questions in Section A and **ANY TWO** questions in Section B.
- Each question carries **25 marks**.

**SECTION A**

**QUESTION 1**

Systems development is a staged process that breaks down the project into various segments.

- (a) Discuss the stages of the software development life cycle. **[20 marks]**
- (b) Explain the reasons for the segmentation of the development life cycle. **[20 marks]**

**QUESTION 2**

Briefly explain five typical computer based information systems found in business organisations. **[20 marks]**

**SECTION B**

**QUESTION 3**

Business organisations are generally divided into three levels of management.

- (a) Explain the three levels of management found in business organisations. **[10 marks]**
- (b) Describe the nature of planning associated with each level described in (a) above. **[10 marks]**

**QUESTION 4**

The internet is a very important tool that provides facilities for business enterprises.

Discuss the benefits of using the internet services to an organisation. **[20 marks]**

**QUESTION 5**

Database systems are more preferred to the traditional file systems.

Give a detailed account of three types of databases. **[20 marks]**

**QUESTION 6**

What can you do as a manager to detect and prevent computer crime? **[20 marks]**

**END OF QUESTION PAPER**