

NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY

FACULTY OF COMMERCE

DEPARTMENT OF BUSINESS MANAGEMENT

RESEARCH METHODS – MDP 2004

FINAL EXAMINATION – MAY 2011

TIME ALLOWED: 3 HOURS

INSTRUCTIONS TO CANDIDATES

Answer any **four** questions.

INFORMATION TO CANDIDATES

- (i) All questions carry **(25)** marks each.
- (ii) Questions may be answered in any order.
- (iii) Credit will be given **for the use of appropriate examples**.
- (iv) This paper contains **seven** questions.

QUESTION 1

Explain the following :

- (a) Basic and applied research; **[5 Marks]**
- (b) Sample size determination; **[5 Marks]**
- (c) Primary scales of measurement; **[5 Marks]**
- (d) Likert scale; **[5 Marks]**
- (e) Semantic differential scale. **[5 Marks]**

QUESTION 2

- (a) What are the objectives of sampling? **[10 Marks]**
- (b) Discuss **one** method of probability sampling and **one** method of non-probability sampling highlighting their importance in business research. **[15 Marks]**

QUESTION 3

Analyse the managerial value of business research.

[25 Marks]

QUESTION 4

Explain the following research designs:

(a) Exploratory research design;

[8 Marks]

(b) Descriptive research design;

[8 Marks]

(c) Causative research design.

[9 Marks]

QUESTION 5

Distinguish between quantitative and qualitative research.

[25 Marks]

QUESTION 6

Writing a research report is one of the most critical stages of the research process.

Outline and explain the stages in report writing.

[25 Marks]

QUESTION 7

Different qualitative data collection techniques are used which are appropriate to the research topic at hand. In what scenario would you use the following techniques:

(a) Focus group;

[8 Marks]

(b) Depth interviews;

[8 Marks]

(c) Projective techniques.

[9 Marks]

END OF EXAMINATION