

This examination paper consists of 6 pages
Time Allowed:
3 hours
Total Marks:
100
Special Requirements: Nil
Examiner's Name: Eng. T R Chikowore
INSTRUCTIONS AND INFORMATION TO CANDIDATES

1. Answer ALL questions in SECTION A, and any THREE questions from SECTION B.
2. Each question carries 20 marks.
3. Use Table in Appendix A.

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## SECTION A (COMPULSORY)

## Question 1

a) Table Q1 shows the machine - part matrix for an engineering workshop. Using Binary Ordering Algorithm (BOA) determine the natural groups that can be formed.
[14]
Table Q1: Machine - part matrix

| Machine | Part |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\mathbf{A}$ | $\mathbf{B}$ | $\mathbf{C}$ | $\mathbf{D}$ | $\mathbf{E}$ | $\mathbf{F}$ | $\mathbf{G}$ | $\mathbf{H}$ | $\mathbf{I}$ | $\mathbf{K}$ |  |  |
| $\mathbf{1}$ | 1 | 1 |  |  |  | 1 | 1 | 1 |  |  |  |  |
| $\mathbf{2}$ |  |  | 1 | 1 | 1 |  |  |  | 1 | 1 |  |  |
| $\mathbf{3}$ |  |  | 1 | 1 | 1 |  |  |  |  | 1 |  |  |
| $\mathbf{4}$ |  |  | 1 | 1 |  | 1 |  |  | 1 |  |  |  |
| $\mathbf{5}$ | 1 | 1 |  |  |  |  | 1 | 1 |  |  |  |  |

b) Outline the weaknesses of the Binary Ordering Algorithm (BOA).
c) Briefly describe an approach that can be used to improve on the solution obtained in part (a) of this question.

## Question 2

Table Q2 contains information on the cost of allocating four jobs to four available workers. Using the Hungarian method determine an assignment plan that will minimise costs. Also calculate the total cost associated with your plan.
[20]
Table Q2: Cost of running jobs on machines (\$)

| Job | Worker |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\mathbf{A}$ | $\mathbf{B}$ | $\mathbf{C}$ | $\mathbf{D}$ |
| $\mathbf{1}$ | 8 | 6 | 2 | 4 |
| $\mathbf{2}$ | 6 | 7 | 11 | 10 |
| $\mathbf{3}$ | 3 | 5 | 7 | 6 |
| $\mathbf{4}$ | 5 | 10 | 12 | 9 |

## SECTION B

## Question 3

a) Processing times, due dates and the number of remaining operations for six jobs waiting to be processed at a work center are given in Table Q3. Assuming that the jobs arrived in the order shown, determine the sequence of jobs, the average flow time, average tardiness, and the average number of jobs at the work center, for each of these rules:

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i) Shortest Processing Time (SPT),
ii) Earliest Due Date (EDD),
iii) Critical Ratio (CR),
iv) Slack per Operation (S/O).
b) Select the best sequence. Give reasons for your choice.

Table Q3: Processing times and due dates for jobs

| Job | Processing Time <br> (days) | Due date (days) | Remaining <br> number of <br> operations |
| :---: | :---: | :---: | :---: |
| $\mathbf{A}$ | 4 | 14 | 3 |
| $\mathbf{B}$ | 16 | 32 | 6 |
| $\mathbf{C}$ | 8 | 8 | 5 |
| $\mathbf{D}$ | 20 | 34 | 2 |
| $\mathbf{E}$ | 10 | 30 | 4 |
| F | 18 | 30 | 2 |

## Question 4

a) The Theory of Constraints by Dr. Eli Goldratt is another approach to scheduling. Discuss this approach showing clearly how it contrasts with traditional management of maximising the output of every operation.
b) Doctors' and dentists' offices frequently schedule patient visits at regularly spaced intervals.
i) Discuss the problems that this approach can create.
ii) Suggest alternative approaches to reduce these problems.
iii) Outline the circumstances under which regularly spaced appointments constitute a reasonable approach to scheduling.

## Question 5

a) MRP is one of the earliest applications of computers to scheduling. By also making references to Manufacturing Resources Planning (MRP II) and Enterprise Resources Planning (ERP) discuss how this application of computers to scheduling has evolved. [12]
b) Table Q5 shows processing times for five jobs on an assembly station and a polishing station. Determine the schedule that minimises makespan.

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Table Q5: Processing times for jobs

| Job | Job time (Hours) |  |
| :---: | :---: | :---: |
|  | Assembly | Polishing |
| $\mathbf{1}$ | 3.0 | 5.5 |
| $\mathbf{2}$ | 8.0 | 1.5 |
| $\mathbf{3}$ | 12.0 | 13.5 |
| $\mathbf{4}$ | 9.0 | 4.0 |
| $\mathbf{5}$ | 4.5 | 4.0 |

## Question 6

a) Describe five benefits that a company can gain by implementing Group Technology (GT).
b) Using examples to aid your answer distinguish clearly between a hierarchical code and an attribute code.
c) Figure Q6 shows the design of a certain part type. Develop a form code using the Optiz system.


## Figure Q6: Part design

## Question 7

a) Distinguish clearly between Group Technology and Cellular Manufacturing.
b) Let $c_{i}$ be the cost of tooling (fixture) if tooling is designed specifically for part $i$. an alternative is to use a generic fixture for all parts in the family along with a part-specific

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insert. Let $c_{f}$ be the cost of a generic fixture to hold all parts in family $f$ and $c_{i f}$ be the cost of the special insert for part i. Assume $c_{i f}<c_{i}<c_{f}$.
i) Assuming that all $c_{i f}$ are the same, indicate graphically the cost of using each alternative as a function of the number of parts in the family.
ii) Derive an algebraic expression for selecting the tooling approach to be used as a function of cost parameters.

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## APPENDIX A: Table for Opitz code



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