

**NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY**

**DEPARTMENT OF TEXTILE TECHNOLOGY**

**END OF SEMESTER EXAMINATIONS JUNE 2004**

**PRINCIPLES OF INDUSTRIAL MANAGEMENT TXT 1213**

**TIME: 3 HOURS**

**INSTRUCTIONS**

Answer any 4 questions. Each question carries 25 marks

1. In any organization there are three levels of Management i.e. Front Line Managers, Middle Managers and Top Managers – list-giving examples of the characteristics of each of the three levels. (25 marks)
2. List characteristics of the following management functions  
(i) planning  
(ii) organizing  
(iii) leading  
(iv) control (25 marks)
3. List and give examples of factors common in any organization. (25 marks)
4. Define Human Resources Management and list its role and activities in the management of people in an organization. (25 marks)
5. Discuss and give examples of the three views of conflict and their characteristics. (25 marks)
6. Discuss the characteristics of the following leadership approaches  
- trait approach  
- behavioural approach and  
- situational approach.  
(25 marks)
7. Discuss the main features for a sole trader as a business organization. (25 marks)
8. List and broadly discuss the historical development of Management theories and what any one of them contributed to management thought. (25 marks)

**END OF QUESTION PAPER**

