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NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY

INFORMATION SEEKING BEHAVIOUR OF STUDENTS AT
ARRUPE COLLEGE, HARARE

BY

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ABSTRACT

The study sought to investigate the information seeking behaviour of students at Arrupe College. The focus was to establish how the students sought for information to fill in their knowledge gaps. A survey was conducted in which a questionnaire was distributed to 40 respondents who had been sampled using purposive or judgmental sampling method, and the response rate was about 93%. Observations were also made and respondents that were observed were also purposively sampled. Results indicated that most of the students preferred shelf browsing and scanning contents pages of books to find relevant information. Recommendations were that Information Literacy Skills training needs to be introduced and that library staff to improve on their service delivery by improving on their customer relations and staff development programmes.