

NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY

FACULTY OF COMMUNICATION AND INFORMATION SCIENCE

DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

**AN ASSESSMENT OF THE INFORMATION SEEKING BEHAVIOUR
OF UNDERGRADUATE STUDENTS AT WOMEN'S UNIVERSITY IN AFRICA
(WUA), HARARE**

SUBMITTED BY

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ABSTRACT

The aim of the study was to investigate the information seeking behaviour of undergraduate students at Women's University in Africa. This was done using a survey research design in which quota sampling and purposive sampling technique were used with questionnaires, interviews and observation were the data gathering tools. Fifty (50) questionnaires were handed over to students and 42 were successfully completed and used for data analysis. The researcher found that most students did not have knowledge on the availability of all the different types of library resources and a lot lacked the skills to use information retrieval tools like OPAC and indexes. As a result most of them were not able to fully utilise all the library resources. The researcher recommended that the library should incorporate continuous user training through library orientation and marketing as well as opening the library for longer periods and increasing the number of books issued out to students.