NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY

FACULTY OF COMMUNICATION AND INFORMATION SCIENCE

DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

HEALTH AND SAFETY PRACTICES IN LIBRARIES: A CASE OF THE THEOLOGICAL COLLEGE OF ZIMBABWE LIBRARY

BY

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ABSTRACT

Having discovered that organisations have a legal duty to make a sufficient and suitable assessment of the risks to health and safety to which their employees and patrons are exposed, this research sought to establish the extent of risk on library staff and patrons at the Theological College of Zimbabwe (TCZ) Library. To do so a case study research design was used; employing a mixed method approach by using questionnaires and observations to collect data from three library staff and forty-four library patrons. Findings revealed that physical discomforts and emotional stress generators were more prevalent to library staff than emotional stress generators which affect staff at a lesser extent. The patrons had never heard or thought of any risks in the library but they posed concern on a number of risks. The study concluded that the TCZ Library faced safety and health risks that needed to be attended to and many recommendations were suggested.