

**NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY  
FACULTY OF ARCHITECTURE AND QUANTITY SURVEYING  
BACHELOR OF QUANTITY SURVEYING (HONOURS) DEGREE  
PART I FIRST SEMESTER SUPPLEMENTARY EXAMINATIONS – JULY 2005**

**PRINCIPLES OF MANAGEMENT – AQS 1108**

**TIME:** 3 Hours

**TOTAL MARKS:** 100

**INSTRUCTIONS:**

Answer 3 questions. All question carry the same marks.

**QUESTION 1**

“Modern management systems are based on the Weberian Bureaucratic Model”. Discuss the Weberian Model and explain the extent to which it contributes to current management systems.

**QUESTION 2**

Identify and discuss the various dimensions of communication in organizations. In your opinion, how should management deal with the grapevine in the organization?

**QUESTION 3**

What is organization behavior or management? How can it be effectively applied to the Zimbabwean situation?

**QUESTION 4**

Abraham Maslow organized five major types of human needs into a hierarchy. In your opinion, how can an organization make itself compatible with individuals striving to satisfy lower-order and high-order needs?

**QUESTION 5**

The planning function is the primary function of management in any organization. Identify and discuss anchors of the planning function and explain why information need is inevitable in any one of the anchors.

**QUESTION 6**

In brief, explain how the following contribute to effective modern management:

- (a) Theory X and Y
- (b) The Hawthorne Effect
- (c) Model-T
- (d) Time and Motion Studies.

**END OF EXAMINATION**