

NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY

FACULTY OF COMMERCE

DEPARTMENT OF BUSINESS MANAGEMENT

PRINCIPLES OF MANAGEMENT– CBU 1108

SUPPLEMENTARY EXAMINATION – AUGUST 2010

TIME ALLOWED: 3 HOURS

INSTRUCTIONS TO CANDIDATES

Answer any **four** questions.

INFORMATION TO CANDIDATES

- i) Questions may be answered in any order.
- ii) All questions carry **25** marks.
- iii) Credit will be given for use of pertinent examples.
- iv) This paper consists of **seven** questions.

QUESTION 1

Explain how variables from the business environment may influence the operations of an organization.

[25 Marks]

QUESTION 2

Discuss in detail **three** types of plans you are familiar with, highlighting the importance of each plan in the business organization.

[25 Marks]

QUESTION 3

Write short notes on these:-

- a) Functional organization [9 Marks]
- b) Divisional organization [9 Marks]
- c) Matrix organization [7 Marks]

QUESTION 4

‘Leaders are born and not made.’ Discuss this statement. [25 Marks]

QUESTION 5

‘Resistance to change is good for an organization.’ Discuss. [25 Marks]

QUESTION 6

Discuss the term delegation and its importance in an organization. [25 Marks]

QUESTION 7

- a) Describe the major elements in the Human Resource Management process. [15 Marks]
- b) Explain why Human Resource Management has gradually increased in strategic importance in organizations. [10 Marks]

END OF EXAMINATION