

NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY

FACULTY OF COMMERCE



DEPARTMENT OF BUSINESS MANAGEMENT

MANAGEMENT INFORMATION SYSTEMS & E-COMMERCE

CBU 2109

Supplementary Examination Paper

August 2015

This examination paper consists of 3 pages

Time Allowed: 3 hours

Total Marks: 100

Examiner's Name: Mrs J. Mwenje

INSTRUCTIONS TO CANDIDATES

1. Answer any **four** (4) questions

INFORMATION TO CANDIDATES

1. All questions carry 25 marks each.
2. Questions may be answered in any order.
3. Credit will be given for the use of appropriate examples.
4. This paper contains seven questions.

MARK ALLOCATION

QUESTION	MARKS
1.	25
2.	25
3.	25
4.	25
5.	25
6.	25
7.	25

Question 1

Why must a corporation have a good transactional processing system before implementing a Decision Support System (DSS)? [25 marks]

Question 2

What are the pros and cons of the following proposition: ‘To exploit information systems effectively senior management must understand the technology’? [25 marks]

Question 3

Describe the following:-

- a) Descriptive information [5 marks]
- b) Prescriptive information [5 marks]
- c) Expert system [5 marks]
- d) Threats to E- Commerce [5 marks]
- e) Management Information Systems (MIS) [5 marks]

Question 4

Describe the various forms of strategic information systems and their importance to an organisation. [25 marks]

Question 5

What is the role of Management Information Systems (MIS) in an organisation? [25 marks]

Question 6

Discuss the value addition of information systems. [25 marks]

Question 7

‘E-Commerce has revolutionised the way business is done’. Discuss this statement highlighting the successes and failures of E-Commerce. **[25 marks]**

END OF EXAMINATION