

NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY

FACULTY OF COMMERCE

GRADUATE OF SCHOOL OF BUSINESS

POST GRADUATE DIPLOMA IN MANAGEMENT

ORGANISATIONAL BEHAVIOUR AND THEORY [MBF 5101]

SUPPLEMENTARY EXAMINATION: FEBRUARY 2011

TIME ALLOWED: 3 HOURS

Instructions to Candidates

1. Answer any 4 questions
2. Each question carries 25 marks.
3. Questions may be answered in any order.
4. Credit will be given for use of appropriate examples

This paper consists of 2pages.

QUESTION 1

With reference to an organization of your choice, discuss the independent and dependent variables of organizational behaviour and show how they relate to each other.

[25 marks]

QUESTION 2

Discuss any three types of job attitudes and demonstrate how they affect one's performance at work.

[25 marks]

QUESTION 3

Discuss the employee involvement programs found in Zimbabwean organizations and how they motivate employees to superior performance.

[25 marks]

QUESTION 4

Critically examine self esteem as a personality trait that is organizationally relevant.

[25 marks]

QUESTION 5

You have been tasked by your manager to create an effective team. Discuss how you are going to do it.

[25 marks]

QUESTION 6

Why are values important in organizational behaviour?

[25 marks]