

NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE
DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE
BACHELOR OF SCIENCE (HONOURS) DEGREE IN LIBRARY
AND INFORMATION SCIENCE

PART I FIRST SEMESTER JANUARY 2011 EXAMINATIONS

ILI 1105: COMMUNICATION SKILLS

TIME: 3 HOURS

Instruction to candidates

1. All questions in Section A are **compulsory**.
 2. Answer any **three (3)** questions from Section B.
 3. Each question carries 25 marks.
 4. Importance is attached to accuracy, clarity and depth of thought, NOT LENGTH.
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Section A

1. Identify and define the main types of academic writing. Discuss and compare their differences in structure and style and for what purpose each type is generally used.
(10 Marks)
2. “In Bulawayo, robots should be monitored by policemen to insure safety for all drivers.” Construct a BRIEF (no longer than two pages) argumentative essay based on the above statement. Marks will be awarded for the use of accurate academic writing structure, not the argument presented.
(15 Marks)

Section B

1. Define the Johari Window and show how the model is affected by self-disclosure.
2. Discuss the barriers to communication and how they can be overcome.
3. Define the following communication systems and give an example of each:
 - i. Kinesics system (5 marks)
 - ii. Proxemic system (5 marks)
 - iii. Artifactual system (5 marks)
 - iv. Vocalic system (5 marks)
 - v. Tactile system (5 marks)
4. Describe the structure of a formal debate indicating the steps involved in preparing for a successful debate.

5. Define interpersonal and intrapersonal communication and compare the differences between these systems.

END OF PAPER