



NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY  
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE  
DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

**Bachelor of Medicine (MBBS)**

**COMMUNICATION SKILLS**

**ILI 1105**

**Second Semester Examination Paper**

**May 2016**

This examination paper consists of 2 pages

**Time Allowed:** 3 hours

**Total Marks:** 100

**Special Requirements:** None

**Examiner's Name:** Mr. Similo S.Mhlope Tizora

**INSTRUCTIONS**

1. All questions in Section A are compulsory
2. Answer any **three (3)** questions from Section B
3. Give equal time to all questions you choose
4. Each question carries 25 marks
5. Importance is attached to accuracy, clarity of expression, legible handwriting, NOT LENGTH

**MARK ALLOCATION**

QUESTION	MARKS
1.	25
2.	25
3.	25
4.	25
5.	25
6.	25

## **Section A**

- 1.1 What is the value of having an e resource platform like HINARI for a medical student at university? [3 marks]
- 1.2 Give two (2) different ways of using a platform like Google to get information that is relevant to the study of Human Anatomy. [2 marks]
- 1.3 Briefly explain the importance of Information Literacy Skills for the writing of assignments. [3 marks]
- 1.4 What are the basic steps involved in selecting hard copy information sources before using them? [3 marks]
- 1.5 What is the value of saving information in PDF format? [2 mark]
- 1.6 Justify the inclusion of an access date when citing a web page source. [2 marks]
- 1.7 With examples, illustrate two (2) ways of in-text citation using the Harvard System. [4 marks]
- 1.8 What is the main difference between an Abstract and a complete Document? [3 marks]
- 1.9 What is the value of using Boolean operators during an online search? [3 marks]

## **Section B**

2. Critically evaluate the adequacy of using English by a doctor when communicating orally with patients in a Zimbabwean hospital. [25 marks]
3. Justify the claim that ‘listening is always based on the listener’s ability to relate new knowledge to previous knowledge, information or schemata’. [25 marks]
4. Explain the importance of the following concepts: ‘main ideas, supporting ideas or explanations and examples or illustrations’ in the writing of assignments in Medical School’. [25 marks]
5. What is the justification for reading the most current medical journals for a practicing doctor? [25 marks]
6. Evaluate the statement that ‘every patient needs to be touched when consulting a medical practitioner.’ [25 marks]