



NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE
DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

Bachelor of Medicine (MBBS)

HEALTH COMMUNICATION SKILLS

ILI 1105

Second Semester Examination Paper

May 2016

This examination paper consists of 2 pages

Time Allowed: 3 hours

Total Marks: 100

Special Requirements: None

Examiner's Name: Mr. Similo S.Mhlope Tizora

INSTRUCTIONS

1. All questions in Section A are compulsory
2. Answer any **three (3)** questions from Section B
3. Give equal time to all the questions you choose
4. Each question carries 25 marks
5. Importance is attached to accuracy, clarity of expression, legible handwriting, NOT LENGTH.

MARK ALLOCATION

QUESTION	MARKS
1.	25
2.	25
3.	25
4.	25
5.	25
6.	25

Section A

- 1.1 What is the value of having an e resource platform like HINARI for a medical student at university? [3 marks]
- 1.2 Give two (2) different ways of using a platform like Google to get information that is relevant to the study of Human Anatomy. [2 marks]
- 1.3 Briefly explain the importance of Information Literacy Skills for the writing of assignments. [3 marks]
- 1.4 What are the basic steps involved in selecting hard copy information sources before using them? [3 marks]
- 1.5 What is the value of saving information in PDF format? [2 mark]
- 1.6 Justify the inclusion of an access date when citing a web page source. [2 marks]
- 1.7 With examples, illustrate two (2) ways of in-text citation using the Harvard System. [4 marks]
- 1.8 What is the main difference between an Abstract and a complete Document? [3 marks]
- 1.9 What is the value of using Boolean operators during an online search? [3 marks]

Section B

2. Critically examine the adequacy of using English by a doctor when communicating orally with patients in a Zimbabwean hospital. [25 marks]
3. Justify the claim that ‘listening is always based on the listener’s ability to relate new knowledge to previous knowledge, information or schemata’. [25 marks]
4. Explain the importance of the importance of main ideas, supporting ideas and illustrations when writing assignments in Medicine. [25 marks]
5. What is the justification for reading the most current medical journals for a practicing doctor? [25 marks]
6. Evaluate the statement that ‘every patient needs to be touched when consulting a medical practitioner.’ [25 marks]