



NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE
DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

Bachelor of Science Honours Degree in Library and Information Science

COMMUNICATION SKILLS

ILI 1105

First Semester Examination Paper

November 2016

This examination paper consists of 2 pages

Time Allowed: 3 hours

Total Marks: 100

Special Requirements: None

Examiner's Name: Mr. Similo S.Mhlope Tizora

INSTRUCTIONS

1. All questions in Section A are compulsory
2. Answer any **three (3)** questions from Section B
3. Give equal time to all questions you choose
4. Each question carries 25 marks
5. Importance is attached to accuracy, clarity of expression, legible handwriting, NOT LENGTH

MARK ALLOCATION

QUESTION	MARKS
1.	25
2.	25
3.	25
4.	25
5.	25
6.	25

Section A

- 1.1 What are the three abilities of an information literate student? [3 marks]
- 1.2 What are the three advantages of using a PDF document? [3 marks]
- 1.3 State the value of reading bibliographies? [3 marks]
- 1.4 Why would you prefer using a NUST repository to using a Google search? [3 marks]
- 1.5 Mention one aspect that is peculiar to citing an online source. [2 marks]
- 1.6 Justify the use of an e-journal as opposed to a hard copy journal for a researcher. [3 marks]
- 1.7 With the aid of examples explain the term ‘application software’.. [3 marks]
- 1.8 What is the main difference between an encyclopedia and a textbook? [3 marks]
- 1.9 Name two components that relate to narrowing or broadening a search when using Boolean operators. [2 marks]

Section B

2. Explain, with examples, what you understand by communication models and demonstrate their relevance to a student at university. [25 marks]
3. Evaluate the central nature of non verbal communication to the process of oral communication. [25 marks]
4. Critique the claim that ‘self-organization without intellectual acumen’ cannot make students successful in their studies. [25 marks]
5. Explain clearly what stages you would go through when defining the topic, selecting and using sources of information and writing an assignment. [25 marks]
6. In what ways can the mastery of reading and research techniques and skills be considered to be central to your specific discipline? [25 marks]