

NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE
DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE
BACHELOR OF SCIENCE HONOURS DEGREE IN LIBRARY
AND INFORMATION SCIENCE
PART I SECOND SEMESTER AUGUST 2010
SUPPLEMENTARY EXAMINATIONS

ILI 1202: INFORMATION SOURCES AND SERVICES

TIME: 3 HOURS

Instruction to candidates

1. Answer any four (4) questions.
 2. Each question carries 25 marks.
 3. Give equal time to each question.
 4. Importance is attached to accuracy, clarity and legible handwriting.
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1. Discuss the different traits and attributes of a reference librarian, showing how these attributes affects the reference process.
2. Evaluate the implications of introducing digital reference services in academic libraries.
3. Assess the factors that may influence the reference interview.
4. Critically evaluate the major objectives of each of the following types of instruction:
 - i. Library orientation (5 marks)
 - ii. Library instruction (5 marks)
 - iii. Bibliographic instruction (5 marks)
 - iv. Information literacy instruction (5 marks)
 - v. Course-related instruction (5 marks)
5. Discuss the criteria that is used to evaluate websites.
6. Evaluate any three (3) search tools, highlighting the most appropriate context for each tool during the search process.

END