

**NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY**  
**FACULTY OF COMMUNICATION AND INFORMATION SCIENCE**  
**DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE**

**BACHELOR OF SCIENCE HONOURS DEGREE IN LIBRARY  
AND INFORMATION SCIENCE**

**PART I SECOND SEMESTER AUGUST 2011  
SUPPLEMENTARY EXAMINATIONS**

**ILI 1202: INFORMATION SOURCES AND SERVICES**

**TIME: 3 HOURS**

**Instruction to candidates**

1. Answer any four (4) questions.
  2. Each question carries 25 marks.
  3. Give equal time to each question.
  4. Importance is attached to accuracy, clarity and legibility of handwriting.
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1. Discuss the relationship between bibliographic control and reference services. (25 marks)
2. Critically assess the reference services normally provided to the illiterate and semi-literate. (25 marks)
3. Discuss the impact of Internet tools on information services. (25 marks)
4. Analyse the steps that are normally taken when searching for information in an automated environment. (25 marks)
5. Identify and discuss the main attributes of an information specialist. (25 marks)
6. Discuss the importance of any four types of bibliographies that you are familiar with. (25 marks)

*END OF PAPER*