



NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE
DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE
BACHELOR OF SCIENCE HONOURS DEGREE IN LIBRARY AND INFORMATION SCIENCE
INFORMATION SOURCES AND SERVICES
ILI 1202

Supplementary Examination Paper

July 2016

This examination paper consists of 2 pages

Time Allowed: 3 hours

Total Marks: 100

Special Requirements: None

Examiner's Name: Dr. T. Matingwina

INSTRUCTIONS

1. Answer any four (4) questions.
2. Give equal time to all questions you choose.
3. Each question carries 25 marks.
4. Importance is attached to clear presentation of ideas, good expression and legibility of handwriting.

MARK ALLOCATION

QUESTION	MARKS
1.	25
2.	25
3.	25
4.	25
5.	25
6.	25

1. Compare and contrast the Liberal Theory of Reference service to the Conservative Theory. [25 marks]

2. Describe the content, format and arrangement of the reference sources used to answer the following queries.
 - 2.1 I want the population of Bulawayo [5 marks]
 - 2.2 I want information about the right time to plant tobacco [5 marks]
 - 2.3 I need detailed information about the effects of aspirin [5 marks]
 - 2.4 What is the origin of the expression 'peeping Tom'? [5 marks]
 - 2.5 Who is the richest person in Africa? [5 marks]

3. Discuss the reference services and resources that should be provided by public libraries to the physically disabled. [25 marks]

4. Justify the need for introducing digital reference robots in libraries operating in this digital age. [25 marks]

5. Assess the impact of mobile technologies on reference services in today's academic library. [25 marks]

6. Analyse the skills and competencies that should be possessed by reference librarians operating in the digital environment. [25 marks]

END