

**NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY**  
**FACULTY OF COMMUNICATION AND INFORMATION SCIENCE**  
**DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE**  
**BACHELOR OF SCIENCE HONOURS DEGREE IN LIBRARY**  
**AND INFORMATION SCIENCE**  
**PART II AUGUST 2010 SUPPLEMENTARY EXAMINATIONS**

**ILI 2204: ARCHIVAL AND LIBRARY INFORMATION SYSTEMS MANAGEMENT**

**TIME: 3 HOURS**

**INSTRUCTION TO CANDIDATES**

1. Answer any four (4) questions.
  2. Each question carries 25 marks.
  3. Give equal time to each question.
  4. Importance is attached to accuracy, clarity and legible handwriting.
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1. Discuss the reasons why some IT projects fail and suggest solutions for success.
2. Discuss how you would use the Systems Approach to solve the problem of long queues in a library.
3. Design an ICT usage policy that addresses social, ethical, political, legal and cultural issues.
4. Identify and explain five (5) types of computer crimes and suggest at least two (2) solutions for each of the crimes.
5. Choose between conversion methods and feasibility criteria, and discuss the elements under the methods or criteria.
6. Discuss the benchmarks that should be considered when purchasing Information Systems hardware OR software.

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