

**NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY**  
**FACULTY OF COMMUNICATION AND INFORMATION SCIENCE**  
**DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE**  
**BACHELOR OF SCIENCE HONOURS DEGREE IN LIBRARY**  
**AND INFORMATION SCIENCE**

**PART II SECOND SEMESTER AUGUST 2011 SUPPLEMENTARY EXAMINATIONS**

**ILI 2204: ARCHIVAL AND LIBRARY INFORMATION**  
**SYSTEMS MANAGEMENT**

**TIME: 3 HOURS**

**Instructions to candidates**

1. Answer four (4) questions.
  2. Each question carries 25 marks.
  3. Give equal time to all the questions you choose.
  4. Importance is attached to accuracy, clarity and legibility of handwriting.
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1. Discuss the reasons why some Information Technology projects fail and suggest solutions for success. (25 marks)
2. Identify five types of computer crime and suggest at least two solutions for each one of them. (25 marks)
3. Design an ICT usage policy that addresses social, ethical, political, legal and cultural issues. (25 marks)
4. What are the benefits and limitations of using IT to transform traditional focus groups into online focus groups? (25 marks)
5. If databases were designed with capabilities to solve many problems characteristic of traditional files, why is it that some organisations are still relying on conventional data processing and storage methods? (25 marks)
6. Discuss the characteristics of information systems and their environments. (25 marks)

*END OF PAPER*