

**NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY**  
**FACULTY OF COMMUNICATION AND INFORMATION SCIENCE**

**DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE**

**BACHELOR OF SCIENCE (HONOURS) DEGREE IN LIBRARY  
AND INFORMATION SCIENCE**

**PART II SECOND SEMESTER MAY 2013 EXAMINATIONS**

**ILI 2206: MANAGEMENT OF LIBRARIES**

**TIME: 3 HOURS**

**Instructions to candidates**

1. Question one (1) in Section A is compulsory
  2. Answer three (3) questions from Section B.
  3. The total number of questions to be answered is four (4).
  4. Each question carries 25 marks.
  5. Give equal time to each question.
  6. Importance is attached to accuracy, clarity and legibility of handwriting.
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**Section A**

1. Define management and discuss the contribution it makes towards the effectiveness and efficiency of all types of libraries. [25 marks]

**Section B**

2. Select one (1) management theory and justify its use in the management of libraries. [25 marks]
3. Critique the claim that good library managers focus exclusively on planning and implementation. [25 marks]
4. Given the fact that libraries require high calibre professional staff as well as Information and Communication Technologies, discuss, with justification, where your priorities would be if funds were scarce. [25 marks]
5. How do strategic plans help people in charge of libraries? [25 marks]
6. Discuss how you would evaluate library performance from the perspective of customers. [25 marks]

***END OF PAPER***