



NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE
DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

Bachelor of Science Honours Degree in Library and Information Science

MANAGEMENT OF LIBRARIES

ILI 2206

Supplementary Examination Paper

July 2016

This examination paper consists of 2 pages

Time Allowed: 3 hours

Total Marks: 100

Special Requirements: None

Examiner's Name: Mr A.M.L. Ngwenya

INSTRUCTIONS

1. Answer any four (4) questions.
2. Give equal time to all questions you choose.
3. Each question carries 25 marks.
4. Importance is attached to clear presentation of ideas, good expression and legibility of handwriting.

MARK ALLOCATION

| QUESTION | MARKS |
|----------|-------|
| 1. | 25 |
| 2. | 25 |
| 3. | 25 |
| 4. | 25 |
| 5. | 25 |
| 6. | 25 |

1. Identify and critique the roles that library managers must perform in order to optimise library performance [25 marks]
2. Assess the relevance of the scientific management theory (Taylorism) for managing libraries. [25 marks]
3. Evaluate the contribution that can be attributed to authority and leadership when managing libraries. [25 marks]
4. Of all resources available to library managers, the human resource must be managed in a unique way. Justify this claim. [25marks]
5. Compare and contrast theory X and theory Y. Of the two, which theory has more relevance for motivating professionals and why? [25marks]
6. When making major innovations to library services, what strategies would you use in order to gain acceptance by stakeholders? [25 marks]