

NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE
DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE
BACHELOR OF SCIENCE (HONOURS) DEGREE IN LIBRARY
AND INFORMATION SCIENCE

PART IV SECOND SEMESTER JULY 2012 SUPPLEMENTARY EXAMINATIONS

ILI 4201: ACADEMIC LIBRARIES

TIME: 3 HOURS

Instructions to candidates

1. Answer any four (4) questions.
 2. Each question carries 25 marks.
 3. Give equal time to all the questions you choose.
 4. Importance is attached to accuracy, clarity and legibility of handwriting.
-

1. Discuss the challenges that have been posed by social media tools in academic libraries in Zimbabwe [25 marks]
2. Discuss the human resource management process in the context of academic libraries [25 marks]
3. Critically discuss the importance of accreditation as a quality assurance tool in academic libraries. [25 marks]
4. Critique the notion that 'a university library is the memory of a university', within the context of knowledge management. [25 marks]
5. Discuss the role of web 2.0 tools in the marketing of library services in this information age. [25 marks]
6. Discuss the challenges that are associated with digital collaborative library services in today's academic libraries. [25 marks]

END OF PAPER