



NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE

BACHELOR OF SCIENCE HONOURS DEGREE IN LIBRARY AND INFORMATION SCIENCE

DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

ACADEMIC LIBRARIES

ILI 4201

Supplementary Examination Paper

July 2017

This examination paper consists of 2 pages

Time Allowed: 3 hours
Total Marks: 100
Special Requirements: None
Examiner's Name: N. Pasipamire

INSTRUCTIONS

1. Answer any four (4) questions.
2. Give equal time to each question.
3. Each question carries 25 marks.
4. Importance is attached to clear presentation of ideas, good expression and legibility of handwriting.

MARK ALLOCATION

QUESTION	MARKS
1.	25
2.	25
3.	25
4.	25
5.	25
6.	25

1. Discuss the current educational issues in Zimbabwean universities and show how these affect the way academic libraries discharge their mandate. [25 Marks]
2. With references to an academic library that you know well, assess the view that access to resources is now more important than ownership. [25 Marks]
3. Illustrate how subject librarians can create a fiduciary relationship with academics in institutions of higher learning. [25 Marks]
4. Critique the models for assessing the quality of library services and justify the one you consider to be the best for assessing academic libraries in Zimbabwe [25 Marks]
5. Evaluate the quality management approaches that are used in academic libraries. [25 Marks]
6. Explain the methods of fiscal estimation as propounded by Dr. Ranganathan and justify the one you will adopt for an academic library operating under the current economic environment in Zimbabwe. [25 Marks]