

**NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY**  
**FACULTY OF COMMUNICATION AND INFORMATION SCIENCE**  
**DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE**  
**BACHELOR OF SCIENCE HONOURS DEGREE IN LIBRARY**  
**AND INFORMATION SCIENCE**  
**PART IV SECOND SEMESTER JUNE 2010 EXAMINATIONS**  
**ILI 4202: PUBLIC LIBRARIES**

**TIME: 3 HOURS**

**INSTRUCTION TO CANDIDATES**

1. Answer any four (4) questions
  2. Each question carries 25 marks.
  3. Give equal time to all questions.
  4. Importance is attached to accuracy, clarity and legible handwriting.
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1. Local Library and Information science professionals seem to have a pessimist view of public libraries in Zimbabwe. Discuss.
2. Critically assess how the colonial legacy can be said to have influenced the development and operations of public libraries in Zimbabwe.
3. Justify measures you would put in place to manage and develop the collection of a public library of your choice. You should base your arguments on either McCorvin's Demand Theory or Helen Haines' Quality Theory.
4. Compare and contrast the role of a subject specialist to that of a general professional librarian in a public library.
5. Discuss strategies which can be used in the promotion of public libraries.
6. Assess the extent to which developments in computer technology have improved customer services in public libraries.

**END**