

**NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY**  
**FACULTY OF COMMUNICATION AND INFORMATION SCIENCE**  
**DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE**  
**BACHELOR OF SCIENCE HONOURS DEGREE IN LIBRARY**  
**AND INFORMATION SCIENCE**

**PART IV SECOND SEMESTER AUGUST 2010 SUPPLEMENTARY EXAMINATIONS**

**ILI 4202: PUBLIC LIBRARIES**

**TIME: 3 HOURS**

**INSTRUCTION TO CANDIDATES**

1. Answer any four (4) questions.
  2. Each question carries 25 marks.
  3. Give equal time to all questions.
  4. Importance is attached to accuracy, clarity and legible handwriting.
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1. Discuss the importance of cooperation among public libraries.
2. Assess the criteria of recruiting personnel in public libraries in relation to ideal qualifications and experience.
3. Critique the statement: "Every book its reader", with reference to the use of public library collections.
4. Discuss suitable outreach programmes which can be adopted in public libraries.
5. Assess the extent to which public libraries in Zimbabwe can be viewed as 'growing and dynamic'.
6. Discuss the purpose and function of the Readers' Advisory Services (RAS) in public libraries. In the process, show how they differ from Reference Services.

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