

**NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY**  
**FACULTY OF COMMUNICATION AND INFORMATION SCIENCE**  
**DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE**

**BACHELOR OF SCIENCE HONOURS DEGREE IN LIBRARY  
AND INFORMATION SCIENCE**

**PART IV SECOND SEMESTER AUGUST 2011 SUPPLEMENTARY EXAMINATIONS**

**ILI 4202: PUBLIC LIBRARIES**

**TIME: 3 HOURS**

**Instruction to candidates**

1. Answer any four (4) questions.
  2. Each question carries 25 marks.
  3. Give equal time to each question.
  4. Importance is attached to accuracy, clarity of expression and legibility of handwriting.
- 

1. Assess the most effective ways of providing public library outreach services to a wider range of the disadvantaged. (25 marks)
2. Discuss the acceptability of the concept of digital librarianship in public libraries, indicating the practical factors that should be considered to make such a project feasible. (25 marks)
3. Design a practical orientation programme for a public library of your choice. (25 marks)
4. Justify the personnel requirements of the public library in Zimbabwe with regards to the services it should offer. (25 marks)
5. Support, with practical examples, the importance of the Readers Advisory Services in linking community activities with public library services. (25 marks)
6. Discuss causes and effects of the imbalanced development of public libraries in urban and rural communities in Zimbabwe. (25 marks)

*END OF PAPER*