

NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE
DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

**BACHELOR OF SCIENCE (HONOURS) DEGREE IN LIBRARY
AND INFORMATION SCIENCE**

PART IV SECOND SEMESTER MAY 2013 EXAMINATIONS

ILI 4202: PUBLIC LIBRARIES

TIME: 3 HOURS

Instructions to candidates

1. Question one (1) in Section A is compulsory
 2. Answer three (3) questions from Section B.
 3. The total number of questions to be answered is four (4).
 4. Each question carries 25 marks.
 5. Give equal time to each question.
 6. Importance is attached to accuracy, clarity and legibility of handwriting.
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SECTION A

1. Since public libraries welcome all potential categories of patrons, identify relevant groups of their patrons and discuss how public libraries can ensure that all patron needs are met. [25 marks]

SECTION B

2. Discuss attributes of professional staff that are critical for achieving the goals of public libraries. [25 marks]
3. Justify the existence of outreach programmes in some public libraries. [25 marks]
4. Critique the continued use of cooperative schemes by public libraries. [25 marks]
5. Discuss factors that influenced the establishment of public libraries in Zimbabwe. [25 marks]
6. Evaluate the impact of computer technology on the operations of public libraries. [25 marks]

END OF PAPER