



NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY

FACULTY OF COMMUNICATION AND INFORMATION SCIENCE

DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

BACHELOR OF SCIENCE HONOURS DEGREE IN LIBRARY AND INFORMATION SCIENCE

PUBLIC LIBRARIES

ILI 4202

Second Semester Examination Paper

May 2016

This examination paper consists of 2 pages

Time Allowed: 3 hours

Total Marks: 100

Special Requirements: None

Examiner's Name: Mr. E. Mackina

INSTRUCTIONS

1. Answer any four (4) questions.
2. Give equal time to all questions you choose.
3. Each question carries 25 marks.
4. Importance is attached to clear presentation of ideas, good expression and legibility of handwriting.

MARK ALLOCATION

QUESTION	MARKS
1.	25
2.	25
3.	25
4.	25
5.	25
6.	25

1. Critically analyse the public library customer motivation model, using Bulawayo Public Library as an example. [25 marks]
2. In the current economic climate, public libraries find themselves in the position of defending and justifying their funding and continued existence to their stakeholders. Open source software such as Koha and Greenstone have been described as alternative solutions. Apart from the above mentioned, identify and raise an argument for the use of two (2) other Open Source software. [25 marks]
3. Using a specific example, demonstrate how public libraries have been instrumental in the practicing of democracy by the youth. [25 marks]
4. With reference to IFLA Public Library manifesto, describe and assess how the public library meets the needs of its users. [25 marks]
5. Assess the efforts of the Rural Libraries and Resources Development Programme (RLRDP), Zimbabwe Book Development Council (ZBDC) and Zimbabwe Library Association (ZIMLA) in moulding the Zimbabwean public library service. [25 marks]
6. Draft an orientation policy which can be used by the Bulawayo Public Library management. [25 marks]