

NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY

FACULTY OF COMMUNICATION AND INFORMATION SCIENCE

DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

BACHELOR OF SCIENCE HONOURS DEGREE IN LIBRARY AND INFORMATION SCIENCE

PUBLIC LIBRARIES

ILI 4202

Supplementary Examination Paper

July 2016

This examination paper consists of 2 pages

Time Allowed: 3 hours

Total Marks: 100

Special Requirements: None

Examiner's Name: Mr. E. Mackina

INSTRUCTIONS

- 1. Answer any four (4) questions.
- 2. Give equal time to all questions you choose.
- 3. Each question carries 25 marks.
- 4. Importance is attached to clear presentation of ideas, good expression and legibility of handwriting.

MARK ALLOCATION

QUESTION	MARKS
1.	25
2.	25
3.	25
4.	25
5.	25
6.	25

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- 1. Evaluate the extent to which the theory of public knowledge applies in the digital era.

 [25 marks]
- 2. Apply Vrooms Expectancy Theory to a Zimbabwean public library of your choice. [25 marks]
- 3. Draft a user education programme for the National Free Library. [25 marks]
- 4. Demonstrate how the public library ensures inclusivity for all members of society to its collection and services [25 marks]
- 5. Discuss the contemporary competencies that a public librarian needs to possess to deliver effective service to the community. [25 marks]
- 6. Justify the importance of the core values of librarianship to personnel in public libraries. [25 marks]