

NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE
DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE
BACHELOR OF SCIENCE HONOURS DEGREE IN LIBRARY
AND INFORMATION SCIENCE

PART IV SECOND SEMESTER AUGUST 2011 SUPPLEMENTARY EXAMINATIONS

ILI 4209: SPECIAL LIBRARIES

TIME: 3 HOURS

Instruction to candidates

1. Answer any four (4) questions.
 2. Each question carries 25 marks.
 3. Give equal time to each question.
 4. Importance is attached to accuracy, clarity and legibility of handwriting.
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1. Assess the specific or essential elements of a special librarian's knowledge base at the peak of the 21st century. (25 marks)
2. From a special library setting, assess factors supporting the development of the Library 2.0 model by showing the impact of both Web 1.0 and Web 2.0 on library services, collections and user expectations. (25 marks)
3. Using specific theories or models, discuss how special libraries should respond to the common information seeking behaviours of their customers to make their services more effective. (25 marks)
4. Discuss the characteristics of a documentation centre that distinguishes it from an academic library. (25 marks)
5. How can a special librarian maintain or enhance his/her professional competence throughout his/her professional career. (25 marks)
6. Explain the problems which the process of evaluation presents to special librarians. (25marks)

END OF PAPER