

NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE
DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE
BACHELOR OF SCIENCE (HONOURS) DEGREE IN LIBRARY
AND INFORMATION SCIENCE

PART IV SECOND SEMESTER MAY 2012 EXAMINATIONS

ILI 4209 SPECIAL LIBRARIES

TIME: 3 HOURS

Instructions to candidates

1. Answer any four (4) questions
 2. Each question carries 25 marks.
 3. Give equal time to each question.
 4. Importance is attached to accuracy, clarity and legible handwriting.
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1. Using specific theories or models, discuss how special libraries should respond to the common information seeking behaviours of their customers so as to make their services more effective. [25 marks]
2. Discuss the survival options which are available for a special library that is facing imminent closure because of liquidity problems in the parent company that sees the library as an unnecessary expense. [25 marks]
3. IFLA is an international body that stands up for librarians from all walks of life. What are the advantages and disadvantages of becoming a member of this association, whether as an individual or as part of a group? [25 marks]
4. Evaluate the criteria that should be considered for collection development and access in a government departmental library. [25 marks]
5. Discuss the implications of at least five computer based developments which you consider to be of exceptional significance to users of a special library. [25 marks]
6. 'Improvements in technology on a daily basis have resulted in former library users carrying these libraries in their pockets'. Discuss the implications for traditional marketing in view of the advent of online resources. [25 marks]

END OF PAPER