



NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE
DEPARTMENT OF LIBRARY INFORMATION SCIENCE

MASTER OF SCIENCE DEGREE IN LIBRARY AND INFORMATION SCIENCE
CONTEMPORARY ISSUES IN LIBRARY AND INFORMATION MANAGEMENT

ILI 5103

First Semester Examination Paper

November 2015

This examination paper consists of 2 pages

Time Allowed: 3 hours

Total Marks: 100

Special Requirements: None

Examiner's Name: Mr. Nelson Guvava

INSTRUCTIONS

1. Answer any four (4) questions
2. Each question carries 25 marks
3. Importance is attached to accuracy, clarity of expression and legible handwriting

MARK ALLOCATION

QUESTION	MARKS
1.	25
2.	25
3.	25
4.	25
5.	25
6.	25

1. Critique the view that everyone in Zimbabwe should have digital literacy skills. [25 marks]
2. Assess the major ethical dilemmas faced by contemporary information managers. [25 marks]
3. You have been recently appointed as the chief librarian at an academic library within a well developed university. Develop a detailed plan on how you can embed library staff to faculties within the university. Your plan should include details about: methods of embedding, implementation process, key success factors and assessment of the embedding programme. [25 marks]
4. Globalisation has brought only suffering to developing countries' information services. Critique this statement. [25 marks]
5. Examine the concept of open access and the implications of adopting it in information service provision. [25 marks]
6. Andrew Carnegie, the industrialist giant long before Knowledge Management became a term of the time, said that the only irreplaceable capital an organisation possesses is the knowledge and ability of its people. The productivity of that capital depends on how effectively people share their competence or knowledge with those who can use it. Discuss this statement. [25 marks]