## NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY FACULTY OF COMMUNICATION AND INFORMATION SCIENCE DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE MASTER OF SCIENCE DEGREE IN LIBRARY AND INFORMATION SCIENCE

## STAGE I SECOND SEMESTER JULY 2012 SUPPLEMENTARY EXAMINATIONS

ILI 5104: INFORMATION AND COMMUNICATION THEORY

## **TIME: 3 HOURS**

## **Instructions to candidates**

- 1. Answer any four (4) questions
- 2. Each question carries 25 marks.
- 3. Give equal time to all questions.
- 4. Importance is attached to accuracy, clarity and legibility of handwriting.
- Distinctions among subjects as reflected in classification schemes are a mere social construct. Discuss. [25 marks]
- Globalisation has two main components: globalisation of markets and globalisation of production. With this statement in mind, critically assess the implications of globalisation on knowledge management.
   [25 marks]
- 3. Critique the statement that information management is a subset of knowledge management. [25 marks]
- 4. Choose one theory on information seeking behaviour and assess the extent to which it can be described as a 'good' theory. [25 marks]
- 5. Compare and contrast the effectiveness of the information storage devices of the oral society to those of the information society. [25 marks]
- 6. Discuss how you could use the marketing mix concept to market the services of an information centre of your choice. [25 marks]

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