

NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE
DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

**POST GRADUATE DIPLOMA IN LIBRARY
AND INFORMATION SCIENCE**

**PART I FIRST SEMESTER JANUARY 2013
SUPPLEMENTARY EXAMINATIONS**

PDL 5301: COMMUNICATION SKILLS

TIME: 3 HOURS

Instruction to candidates

1. All questions in Section A are **compulsory**.
 2. Answer any **three (3)** questions from Section B.
 3. Each question carries 25 marks.
 4. Importance is attached to accuracy, clarity and depth of thought, NOT LENGTH.
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Section A

- 1.1 Outline the importance of topic sentences and main ideas in written work. [15 marks]
- 1.2 Identify the main steps you would follow before selecting an appropriate academic text to read in detail for an assignment. [10 marks]

Section B

2. Discuss the claim that e-resources have positively affected 21st century students' language abilities. [25 marks]
- 3 Write an essay justifying the importance of proficiency in English in the life of a librarian. [25 marks]

4. Discuss the claim that “the use of cell phones and other social media tools and platforms have polluted the English Language skills of 21st century students.” [25 marks]
5. Assess the extent to which non verbal communication is a useful skill in communication in a library setting. [25 marks]
6. Discuss the communication theories you would make reference to when setting up a rural community library. [25 marks]

END OF PAPER