

NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE
DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

POST GRADUATE DIPLOMA IN LIBRARY
AND INFORMATION SCIENCE

PART I FIRST SEMESTER JANUARY 2013
SUPPLEMENTARY EXAMINATIONS

PDL 5302: INFORMATION BEHAVIOUR

TIME: 3 HOURS

Instruction to candidates

1. Answer any four (4) questions.
 2. Each question carries 25 marks.
 3. Give equal time to all questions.
 4. Importance is attached to accuracy, clarity and legibility of handwriting.
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1. Outline the steps involved in searching for particular information in a computerised information system. [25 marks]
2. Discuss the role of the intermediary in information seeking and retrieval. [25 marks]
3. Draft an ICT Policy that you would use to control the use of mobile technologies in your library. [25 marks]
4. Discuss the available options for assisting users of traditional information systems in a library of your choice. [25 marks]
5. Discuss the challenges that are faced by librarians in designing user education programmes. [25 marks]
6. Explain the following terms and phrases in relation to Human Information Behavior?
 - 6.1 Affective State [5 Marks]
 - 6.2 Chaining [5 Marks]
 - 6.2 Extracting [5 Marks]
 - 6.3 Intervening variables [5 Marks]
 - 6.4 Self efficacy [5 Marks]

END OF PAPER