



NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF COMMUNICATION AND INFORMATION SCIENCE
DEPARTMENT OF LIBRARY AND INFORMATION SCIENCE

**BACHELOR OF SCIENCE HONOURS DEGREE IN LIBRARY AND INFORMATION
SCIENCE**

INFORMATION SOURCES AND SERVICES

ILI 1202

Second Semester Examination Paper

February 2025

TIME ALLOWED: 3 HOURS
TOTAL MARKS: 100
SPECIAL REQUIREMENTS: NONE
EXAMINER'S NAME: MR. M. TEVERA

INSTRUCTIONS

1. Answer any other four (4) questions
2. Give equal time to all questions you choose
3. Each question carries 25 marks
4. Importance is attached to clear presentation of ideas, good expression, and legibility of handwriting

MARK ALLOCATION

QUESTION	MARKS
1.	25
2.	25
3.	25
4.	25
5.	25
6.	25

1. Discuss the impact of technology on the efficiency and effectiveness of bibliographic services. [25 marks]
2. Highlight the benefits of implementing an alerting service in a library system. [25 marks]
3. Evaluate the implications of introducing digital reference services in academic libraries. 25 marks]
4. Discuss the impact of the Web on traditional information services. [25 marks]
5. Assess the factors that may influence the reference interview. [25 marks]
6. Explain the skills and knowledge librarians need to effectively guide and educate library users during orientation programs. [25 marks]

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