



**NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY**

**FACULTY OF COMMUNICATION AND INFORMATION SCIENCE**

**DEPARTMENT OF RECORDS AND ARCHIVES MANAGEMENT**

**PRINCIPLES OF MANAGEMENT FOR INFORMATION PROFESSIONALS**

**IIM 2104**

**Special Examination Paper**

**April 2025**

This examination paper consists of 2 pages

**Time Allowed: 3 hours**

**Total Marks: 100**

**Examiner's Name: Dr O. Wutete**

**INSTRUCTIONS**

1. Answer any **four (4)** questions.
2. Each question carries **25 marks**.

**MARK ALLOCATION**

<b>QUESTION</b>	<b>MARKS</b>
1.	25
2.	25
3.	25
4.	25
5.	25
6.	25

1. (a) Explain the term organogram. **[5 marks]**  
(b) Using any organisation of your choice, argue which management theory, either from the classical or contemporary approach best suits your chosen organisation. **[20 marks]**  
**[Total 25 marks]**
2. Under strategic plan management, explain the relationship which links the vision, mission and goals of an information organisation of your choice. **[25 marks]**
3. Examine the role of the human resource management in promoting the attainment of any organisation's core business. **[25 marks]**
4. (a) Define the term motivation. **[5 marks]**  
(b) Discuss using examples the applicability of Maslow's hierarchy of needs theory to information professionals. **[20 marks]**  
**[Total 25 marks]**
5. Using an information organisation of your choice, explain the five distinct roles of management functions:  
(a) Planning **[5 marks]**  
(b) Organising **[5 marks]**  
(c) Commanding **[5 marks]**  
(d) Coordinating **[5 marks]**  
(e) Controlling **[5 marks]**  
**[Total 25 marks]**
6. Using the Traits theory, are leaders born or they are made? **[25 marks]**

**END OF PAPER**

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