



NATIONAL UNIVERSITY OF SCIENCE AND TECHNOLOGY
FACULTY OF SCIENCE AND TECHNOLOGY EDUCATION
DEPARTMENT OF TECHNICAL AND ENGINEERING
EDUCATION AND TRAINING

Policy, Professionalism and Management
PTE5202

Main Examination Paper

May 2019

This examination paper consist of 2 pages

Time Allowed: 3 hours

Total Marks: 100

Special Requirements: NIL

Examiner's Name: Dr George N Shava

INSTRUCTIONS

- 1. Answer any four (4) questions**
- 2. Each question carries 25 marks**
- 3. Use of calculators is permissible**

MARK ALLOCATION

| QUESTION | MARKS |
|-----------------|--------------|
| 1. | 25 |
| 2. | 25 |
| 3. | 25 |
| 4. | 25 |
| 5. | 25 |
| 6. | 25 |
| TOTAL | 100 |

1. Massification of higher education without considering economic realities was a blander in African Countries . Discuss this asse [25]

2 Write brief notes on the following concepts

- Policy guideline [5]
- Total Quality Management [5]
- Distributed leadership [5]
- Management by Objectives [5]
- Widening and deepening access to higher Education [5]

3. Poor management and the total lack of planning skills has affected the operations of Higher Education. Discuss [25]

4. Making reference to Higher Education compare and contrast the concepts “Leadership and Management” Which level of employees in Higher Education provide leadership and who is responsible for the management of the organization? [25]

5. Motivation of employees is crucial for the productivity of any organization. Analyse how any theory of motivation can be applied to enhance higher education productivity. [25]

6. Higher Education policies are not achievable given the multiple challenges facing the Southern African Region. Discuss. [25]

END OF QUESTION PAPER